
Shoals Technologies Group, LLC Limited Warranty

Shoals Technologies Group, LLC ("Shoals") extends a limited warranty to the original purchaser that, upon payment in full, the products manufactured by Shoals are free from defects in workmanship and materials only. Shoals does not assume liability for the improper installation of its products or failure to adhere to prescribed preventative maintenance procedures. Parts not manufactured by Shoals shall be limited to the warranty extended by the component manufacturers. Shoals' warranty does not extend to the replacement of fuses, surge arrestors or other components, which are protective devices intended to operate to protect the goods, however, in the event the cause of such operation is caused in whole or in part by a defect in the goods, Shoals shall replace such operated fuses, arrestors, or switches.

Shoals will replace any warranted product to the original purchaser if the product fails because of defect due to workmanship or materials or both, providing such defective parts are brought to the attention of Shoals by written notice within five (5) years after shipment to the original purchaser. This warranty is transferable by a written Warranty Transfer Letter, which will not be unreasonably withheld. This warranty will not obligate Shoals to provide reimbursement for transportation, removal, installation or other expenses or damages that may be incurred.

This warranty is exclusive and in lieu of all other expressed or implied warranties except warranties of title, including but not limited to implied warranties of merchantability and fitness for a particular purpose.

Claim Process

If the purchaser believes that it has a justified claim, the purchaser shall submit such claim in writing, with supporting information including but not limited to the claimed quantity, serial numbers, purchase order numbers, explanation of the defects and supporting documentation to Shoals within the applicable warranty period specified above to the respective following address, or such future address as Shoals Technologies Group may provide from time to time:

claims@shoals.com

or:
Shoals Technologies Group, LLC
Attn: Quality Assurance Manager
1500 Shoals Way
Portland, TN 37148